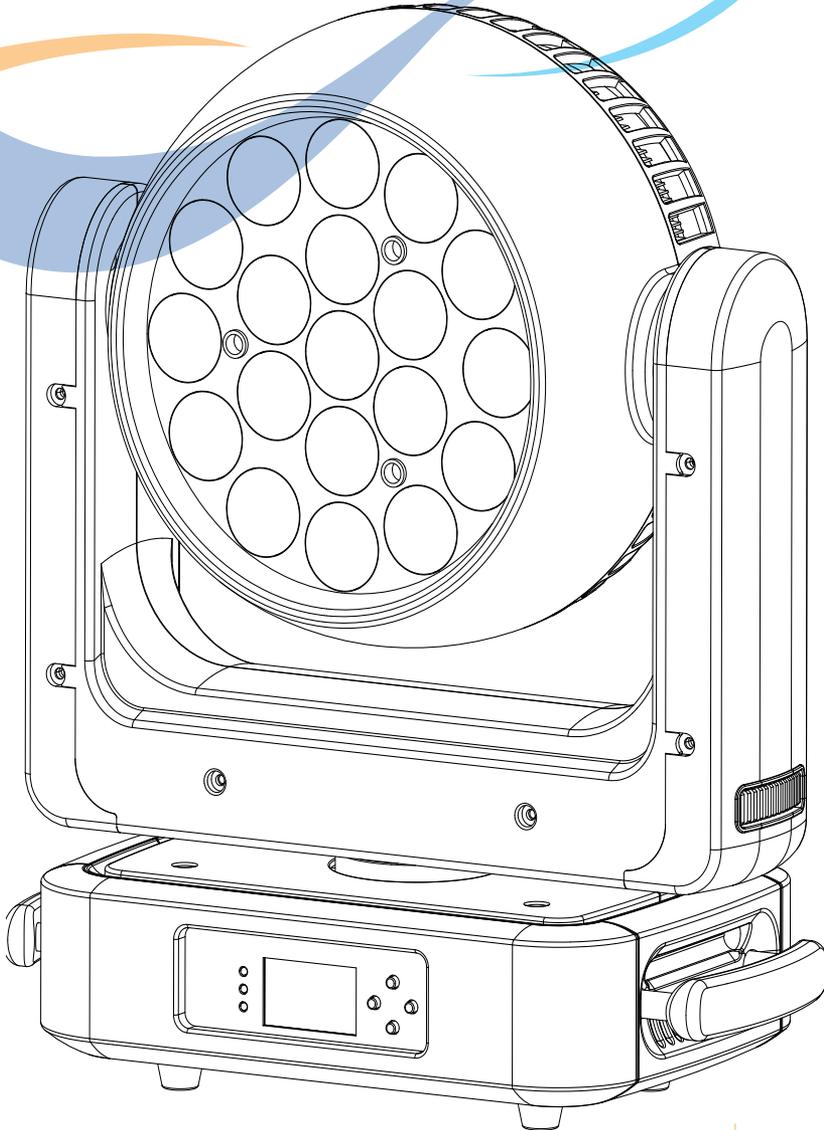


**RASHA** | Professional  
**K2**

**QUICK USER MANUAL**  
**RASHA PROFESSIONAL A/S**



**RASHA** | Professional

## Edition Notes

The [K2](#) , User Manual Rev. 1 covers the description, safety precautions, installation, programming, operation, and maintenance of the [K2](#). Rasha released this edition of the [K2](#) User Manual in July 2022.

## Trademarks

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## Document Printing

For better results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure your printer to scale the content accordingly.

## Intended Audience

Any person in charge of installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

## Document Revision

The [K2](#) User Manual Rev. 1 supersedes all previous versions of this manual. Discard any older versions of this manual and replace with this version. Go to [www.rashaprofessional.com](http://www.rashaprofessional.com) for the latest version.

Author	Date	Editor	Date
Deepak T.	27/06/2022		

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## What Is Included

- Rasha [K2](#)
- Edition to PowerCON®
- DMX Cable
- Quick reference guide

## Claims

Carefully unpack the product immediately and check the box to make sure all the parts are in the package are in good condition. If the box or the contents (the product and included accessories) appear damaged from shipping or show signs of mishandling, notify the carrier immediately, not Rasha. Failure to report damage to the carrier immediately may Void your claim. In addition, keep the box and contents for inspection.

For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Rasha within 7 days of delivery.

## Manual Conventions

Convention	Meaning
1-512	DMX value range in number
50/60	A set of mutually exclusive values in the text
<SET>	A button on the product's control panel
Settings	A product function or a menu option
0-512	A sequence of menu options
1-10	A range of menu values from which to choose in a menu
Yes/No	A set of two mutually exclusive menu options in a menu
ON	A unique value to be entered or selected in a menu

## Symbols

Symbols	Meaning
Display Flashing	DMX Single lost or disconnected

## Safety Notes

Read all the following Safety Notes before working with this product. These notes include important information about the installation, usage, and maintenance of this product. This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained Rasha certified technicians. Do not open the housing or attempt any repairs. All applicable local codes and regulations apply to proper installation of this product.

## Personal Safety

Avoid direct eye exposure to the light source while the product is on. Always disconnect this product from its power source before servicing. Always connect this product to a grounded circuit to avoid the risk of electrocution. Do not touch this product's housing during operation because it may be very hot.

## Rigging

This product is for indoor use only! To prevent risk of fire or shock, do not expose this product to rain or moisture. (IP20) CAUTION: When transferring product from extreme temperature environments, (e.g. Cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow product to fully acclimate to the surrounding environment before connecting it to power. Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces. Make sure there are no flammable materials close to this product while it is operating.

Always carry this product by the handles. Do not carry from the head. When hanging this product, always secure to a fastening device using a safety cable.

## Power And Wiring

Always make sure you are connecting this product to the proper voltage in accordance with the specifications in this manual or on the product's specification label. Never connect this product to a dimmer pack or rheostat. Never disconnect this product by pulling or tugging on the power cable.

## Operation

Do not operate this product if you see damage to the housing, lenses, or cables. Have the damaged parts replaced by an authorized technician at once. To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it. Do not cover the ventilation slots when operating to avoid internal overheating. Do not aim this product toward the Sun. The lenses could concentrate the solar energy and cause internal overheating. The maximum ambient temperature is 113 °F (45 °C). Do not operate this product at a higher temperature. In case of a serious operating problem, stop using this product immediately!

**The term "DMX" used throughout this manual refers to the DMX512 digital data transmission protocol**

## Features

- Highest efficiency & way to power ratio.
- Light weight, compact size.
- 19x RGBW led ring.
- 1.5 Millions of single or mix colors.
- Supports RDM Functions.
- Ultra fast and smooth electronic moments.
- Produce high definition colors wash, parallel beam and concentric circles.

K2 is the perfect moving head wash and parallel beam luminaire for small to big event production, venues, arenas & TV studio, Fitted with 19 LED emitters, K2 delivers luminous flow of over 10000 lumen, over powering conventional luminaire.

## Description

K2 features outstanding 6 is to 1 ratio optical zoom in a range of 10 to 60 degree, controllable concentric circles to adjust the luminaries output effect, combination of high definition colors & power with high output.

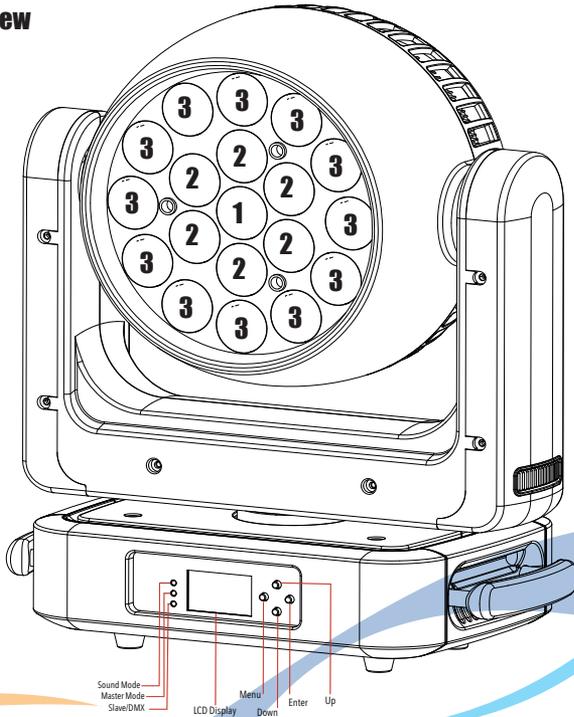
Furthermore, powerful 3 phase-step motor and 16 bit controlling system drives the pan and tilt axis for fast, accurate & silent.

## Product Overview

Ring 1

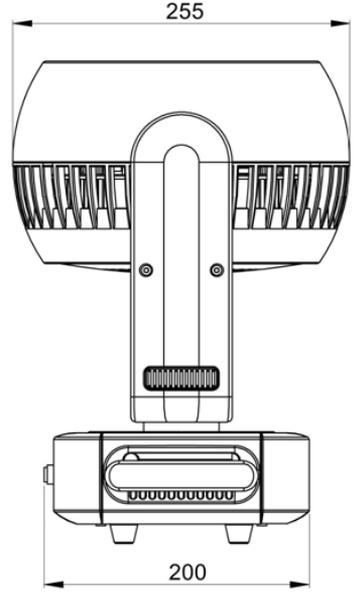
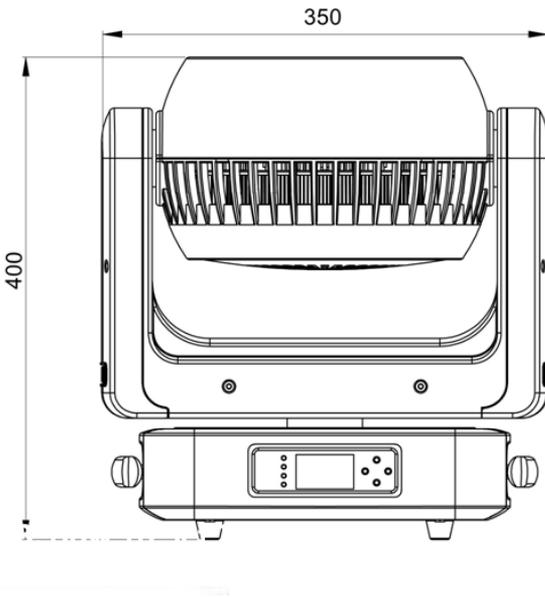
Ring 2

Ring 3



Sound Mode  
Master Mode  
Slave/DMX  
LCD Display  
Menu  
Down  
Enter  
Up

# DIMENSIONS



## Power Supply

Each **K2** has an auto-ranging power supply that works with an input voltage range of 100 to 240 VAC, 50/60 Hz. To determine the power requirements for each **K2** refer to the label affixed to the product. You can also refer to the Technical Specifications chart in this manual. The listed current rating indicates the maximum current draw during normal operation. For more information, you may download Sizing Circuit Breakers from the Rasha website: [www.rashaprofessional.com](http://www.rashaprofessional.com)



Always connect this product to a protected circuit with an appropriate electrical ground to avoid the risk of electrocution or fire. To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.



Never connect this product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

## AC Plug

The **K2** comes with a power input cord terminated with a Neutrik® powerCON® A connector on one end and an Edison plug on the other end (U.S. Market). If the power input cord that came with your product has no plug, or if you need to change the Edison plug, use the table below to wire the new plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

## Fuse Replacement

1. Disconnect this product from the power outlet.
2. Using a flat-head screwdriver, unscrew the fuse holder cap from the housing.
3. Remove the blown fuse and replace with a another fuse of the same type and rating (F 10 A, 250 V).
4. Screw the fuse holder cap back in place and reconnect power.



Make sure to disconnect the product's power cord before replacing a blown fuse. Always replace the blown fuse with another of the same type and rating

## Power Linking

On 20 AMP circuit, you can link up-to 5 Fixtures @ 120V and 10 fixtures @ 240V.

## DMX Personalities

- The **K2** uses a 3 pin DMX data connection for the 10/15/21/37/39 channel DMX personalities.
- Refer to the Introduction chapter for a brief description of each DMX personality.
- Refer to the Operation chapter to learn how to configure the **K2** to work in these personalities.
- The DMX Values section provides you with detailed information regarding the DMX personalities

**Before mounting this product, read and follow the Safety Notes. For our Rasha® Professional line of mounting clamps, go to <https://www.rashaprofessional.com/clamps>**

## Orientation

Always mount this product in a safe position and make sure there is adequate room for ventilation, configuration, and maintenance.

Rasha recommends using the following general guidelines when mounting this product.

- When selecting an installation location, consider easy access to this product for operation, programming adjustments, and routine maintenance.
- Make sure to mount this product away from any flammable material as indicated in the Safety Notes.

## Rigging

- Never mount in places where rain, high humidity, extreme temperature changes, or restricted ventilation may affect the product.
- If hanging this product, make sure that the mounting location can support the product's weight. See the Technical Specifications for the weight-bearing requirements of this product.
- When hanging this product, always secure to a fastening device using a safety cable.

## Procedures

The [K2](#) comes with a pre-installed mounting clamp. Make sure the clamps are bolted properly and capable of supporting the weight of this product. Use at least 1 mounting point per product. In addition, use a safety cable to link the product to the structure.

## Display:

To show Menu options and the selected functions

## Button:

SETTING	To select the programming functions
DOWN	To go backward in the selected functions
UP	To go forward in the selected functions
ENTER	To confirm the selected functions

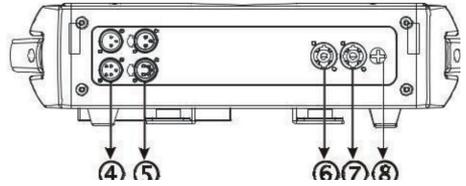
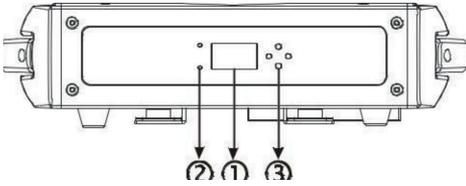
## Dimmer Curve

- Select Dimmer Curve.
- Press ENTER button to confirm (present mode will blink on the display)
- Use UP or DOWN button to select: Linear, Square Law, Inverse Squ or S-Curve
- Once selected, press ENTER button to store
- Press MENU button to access the previous menu

# MENU MAP

Menu	Programming Level	Description
<b>DMX Address</b>	<b>001-503</b>	Sets Starting address
<b>Channel Set</b>	<b>10 Mode</b>	Selects and sets 10 Channel DMX mode
	<b>15 Mode</b>	Selects and sets 15 Channel DMX mode
	<b>21 Mode</b>	Selects and sets 21 Channel DMX mode
	<b>37 Mode</b>	Selects and sets 37 Channel DMX mode
	<b>39 Mode</b>	Selects and sets 39 Channel DMX mode
<b>Show Mode</b>	<b>Show 1</b>	Selects and sets Preset light show mode 1(Fixture must be master)
	<b>Show 2</b>	Selects and sets Preset light show mode 2((Fixture must be master)
	<b>Show 3</b>	Selects and sets Preset light show mode 3(Fixture must be master)
	<b>Show 4</b>	Selects and sets Preset light show mode 4(Fixture must be master)
<b>Slave Mode</b>	<b>Slave 1</b>	Selects and save fixture on Slave Mode 1
	<b>Slave 2</b>	Selects and save fixture on Slave Mode 2
	<b>Master</b>	Selects and save fixture on Master Mode
<b>Sound Mode</b>	<b>ON</b>	Selects and Set fixture on sound mode
	<b>OFF</b>	Selects and turn off sound mode
<b>Sound Sense</b>	<b>000-100</b>	Sets and sets sound sense
<b>Display Invert</b>	<b>YES</b>	Sets and sets LCD display Inverse
	<b>NO</b>	Sets and turn off LCD display Inverse
<b>Pan Inverse</b>	<b>ON</b>	Select and sets Pan inverse
	<b>OFF</b>	Select and turn off Pan inverse
<b>Tilt Inverse</b>	<b>YES</b>	Select and sets Tilt inverse
	<b>NO</b>	Select and turn off Tilt inverse
<b>BK P/T Moving</b>	<b>YES</b>	Selects and sets Pan & Tilt on home position
	<b>NO</b>	Selects and turn of Pan & Tilt on home position

Menu	Programming Level	Description
<b>Dimmer Curve</b>	<b>Liner</b>	Selects and sets dimmer (light intensity)to linear curve
	<b>Inv Sq</b>	Selects and sets dimmer (light intensity)to Inverse square curve
	<b>Sq Law</b>	Selects and sets dimmer (light intensity)to Square Law curve
	<b>S- Curve</b>	Selects and sets dimmer (light intensity)to S-curve
<b>Dimmer Freq</b>	<b>1200K</b>	Selects and sets Dimmer frequency to 1200K
	<b>2400K</b>	Selects and sets Dimmer frequency to 2400K
	<b>4000K</b>	Selects and sets Dimmer frequency to 4000K
	<b>6000K</b>	Selects and sets Dimmer frequency to 6000K
<b>Fan Speed</b>	<b>Auto</b>	Selects and sets auto fan speed
	<b>Slow</b>	Selects and sets slow fan speed
	<b>High</b>	Selects and sets high fan speed
<b>White Balance</b>	<b>Red/Green/Blue</b>	Selects and sets led display white balance
<b>Language</b>	<b>English</b>	Select and sets English language
	<b>Chinese</b>	Select and sets Chinese language
<b>RDM Info</b>	<b>0X.....</b>	RDM Information
<b>Auto Test</b>	<b>ON</b>	Select and test fixture
<b>Reset</b>	<b>All Reset</b>	Select and reset fixture
	<b>P/T Reset</b>	Select and reset pan and tilt
	<b>Zoom Reset</b>	Select and reset Zoom
<b>Version</b>	<b>Display V...</b>	Fixtures Version (Display control board)
	<b>Led &amp; Zoom<sub>1</sub>↑.....</b>	Fixtures Version (Led and Zoom control board)



- 1. Mode Indicator**      Shows the various menus and the selected function
- 2. LED Display**      Power ON / DMX ON input present.
- 3. Button**

MENU	To select the programming functions
DOWN	To go backward in the selected functions
UP	To go forward in the selected functions
ENTER	To confirm the selected functions
- 4. DMX IN**      DMX512 link, use 3/5-pin XLR cable to link the unit and the DMX controller.
- 5. DMX OUT**      DMX512 link, use 3/5-pin XLR cable to link the next unit and output DMX signal.
- 6. Mains IN**      PowerCon connection from main power supply
- 7. Mains OUT**      PowerCon loop connection for main power supply to the next unit.
- 8. Fuse (T10A)**      Protects the unit from overvoltage or short circuit.

## K2 - 10 Channel Mode DMX Personality

1CH	Pan	000 - 255	
2CH	Pan Fine	000 - 255	
3CH	Tilt	000 - 255	
4CH	Tilt Fine	000 - 255	
5CH	PanTilt Speed	000 - 255	
6CH	Special Function	0-69	NULL
		70-79	Moving Blackout Open
		80-89	Moving Blackout Off
		90-99	Pan Invert Open
		100-109	Tilt Invert Open
		110-119	Pan Tilt Invert Off
		120-139	NULL
		140-149	Pan-tilt Reset
		150-179	NULL
		180-189	Zoom Reset
		190-199	NULL
		200-209	All Reset
		210-255	NULL
7CH	Virtual Color Wheel	0	No function (0=default)
		1-3	White 2700 K
		4-6	White 3200 K
		7-9	White 4200 K
		10-12	White 5600 K
		13-15	White 8000 K
		16	Color 1
		17-55	Color 2
		56	Color 2
57-95	Color 3		

7CH	Virtual Color Wheel	96	Color 3
		97-134	Color 4
		135	Color 4
		136-174	Color 5
		175	Color 6
		176-214	Color 7
		215	Color 8
		216-246	Color 9
		247	Color 10
		248-255	NULL
8CH	ZOOM	000 - 255	
9CH	Shutter	0 - 15	Open
		16 - 131	Flash
		132 - 139	Thunder
		140 - 181	Pulse Close
		182 - 189	Open
		190 - 231	Pulse Open
		232 - 239	Open
		240 - 247	Random
		248 - 255	Open
10CH	Dimmer	000 - 255	

## K2-15 Channel DMX Personality

1CH	Pan	000 - 255	
2CH	Pan Fine	000 - 255	
3CH	Tilt	000 - 255	
4CH	Tilt Fine	000 - 255	
5CH	PanTilt Speed	000 - 255	
6CH	Special Function	0-69	NULL
		70-79	Moving Blackout Open
		80-89	Moving Blackout Off
		90-99	Pan Invert Open
		100-109	Tilt Invert Open
		110-119	Pan Tilt Invert Off
		120-139	NULL
		140-149	Pan-tilt Reset
		150-179	NULL
		180-189	Zoom Reset
		190-199	NULL
		200-209	All Reset
210-255	NULL		
7CH	Red	000 - 255	
8CH	Green	000 - 255	
9CH	Blue	000 - 255	
10CH	White	000 - 255	
11CH	CTC	0	NULL
		1-255	2700K-8000K
12CH	Virtual Color Wheel	0	No function (0=default)
		1-3	White 2700 K
		4-6	White 3200 K
		7-9	White 4200 K
		10-12	White 5600 K
		13-15	White 8000 K
		16	Color 1

12CH	Virtual Color Wheel	17-55	Color 2
		56	Color 3
		57-95	Color 4
		96	Color 5
		97-134	Color 6
		135	Color 7
		136-174	Color 8
		175	Color 9
		176-214	Color 10
		215	Color 11
		216-246	Color 12
		247	Color 13
		248-255	NULL
13CH	Zoom	000 - 255	
14CH	Shutter	0 - 15	Open
		16 - 131	Flash
		132 - 139	Thunder
		140 - 181	Pulse Close
		182 - 189	Open
		190 - 231	Pulse Close
		232 - 239	Open
		240 - 247	Random
		248 - 255	Open
15CH	Dimmer	000 - 255	

## K2 - 21 Channel Mode DMX Personality

1CH	Pan	000 - 255	
2CH	Pan Fine	000 - 255	
3CH	Tilt	000 - 255	
4CH	Tilt Fine	000 - 255	
5CH	PanTilt Speed	000 - 255	
6CH	Special Function	0-69	NULL
		70-79	Moving Blackout Open
		80-89	Moving Blackout Off
		90-99	Pan Invert Open
		100-109	Tilt Invert Open
		110-119	Pan Tilt Invert Off
		120-139	NULL
		140-149	Pan Tilt Reset
		150-179	NULL
		180-189	Zoom Reset
		190-199	NULL
		200-209	All Reset
		210-255	NULL
7CH	Red	000 - 255	
8CH	Red Fine	000 - 255	
9CH	Green	000 - 255	
10CH	Green Fine	000 - 255	
11CH	Blue	000 - 255	
12CH	Blue Fine	000 - 255	
13CH	White	000 - 255	
14CH	White Fine	000 - 255	
15CH	CTC	0	NULL
		1-255	2700K-8000K

16CH	Virtual Color Wheel	0	No function (0=default)
		1-3	White 2700 K
		4-6	White 3200 K
		7-9	White 4200 K
		10-12	White 5600 K
		13-15	White 8000 K
		16	Color 1
		17-55	Color 2
		56	Color 3
		57-95	Color 4
		96	Color 5
		97-134	Color 6
		135	Color 7
		136-174	Color 8
		175	Color 9
		176-214	Color 10
215	Color 11		
216-246	Color 12		
247	Color 13		
248-255	NULL		
17CH	Zoom	000 - 255	
18CH	Zoom Fine	000 - 255	
19CH	Shutter	1-15	Open
		16 - 131	Flash
		132 - 139	Thunder
		140 - 181	Pulse Close
		182 - 189	Open
		190 - 231	Pulse Open
		232 - 239	Open
		240 - 247	Random
248 - 255	Open		
20CH	Dimmer	000 - 255	
21CH	Dimmer Fine	000 - 255	

## K2 - 37 Channel Mode DMX Personality

1CH	Pan	000 - 255		
2CH	Pan Fine	000 - 255		
3CH	Tilt	000 - 255		
4CH	Tilt Fine	000 - 255		
5CH	Pan Tilt Speed	000 - 255		
6CH	Special Function	0-69		NULL
		70-79		Moving Blackout Open
		80-89		Moving Blackout Off
		90-99		Pan Invert Open
		100-109		Tilt Invert Open
		110-119		Pan Tilt Invert Off
		120-139		NULL
		140-149		Pan Tilt Reset
		150-179		NULL
		180-189		Zoom Reset
		190-199		NULL
		200-209		All Reset
		210-255		NULL
7CH	Zoom	000 - 255		
8CH	Zoom Fine	000 - 255		
9CH	Shutter	0 - 15	Open	
		16 - 131	Flash	
		132 - 139	Thunder	
		140 - 181	Pulse Close	
		182 - 189	Open	
		190 - 231	Pulse Open	
		232 - 239	Open	
		240 - 247	Random	
		248 - 255	Open	
10CH	Dimmer	000 - 255		
11CH	Dimmer Fine	000 - 255		

12CH	CTC	0	NULL
		1-255	2700K-8000K
13CH	Virtual Color Wheel	0	No function (0=default)
		1-3	White 2700 K
		4-6	White 3200 K
		7-9	White 4200 K
		10-12	White 5600 K
		13-15	White 8000 K
		16	Color 1
		17-55	Color 2
		56	Color 3
		57-95	Color 4
		96	Color 5
		97-134	Color 6
		135	Color 7
		136-174	Color 8
		175	Color 9
		176-214	Color 10
		215	Color 11
216-246	Color 12		
247	Color 13		
248-255	NULL		
14CH	Red1	000 - 255	
15CH	Red Fine 1	000 - 255	
16CH	Green1	000 - 255	
17CH	Green Fine 1	000 - 255	
18CH	Blue1	000 - 255	
19CH	Blue Fine 1	000 - 255	
20CH	White1	000 - 255	
21CH	White Fine 1	000 - 255	
22CH	Red2	000 - 255	
23CH	Red Fine 2	000 - 255	
24CH	Green2	000 - 255	
25CH	Green Fine 2	000 - 255	
26CH	Blue2	000 - 255	
27CH	Blue Fine 2	000 - 255	
28CH	White2	000 - 255	
29CH	White Fine 2	000 - 255	
30CH	Red3	000 - 255	
31CH	Red Fine 3	000 - 255	
32CH	Green3	000 - 255	
33CH	Green Fine 3	000 - 255	
34CH	Blue3	000 - 255	
35CH	Blue Fine 3	000 - 255	
36CH	White 3	000 - 255	
37CH	White Fine 3	000 - 255	

## K2 - 39 Channel Mode DMX Personality

1CH	Pan	000 - 255	
2CH	Pan Fine	000 - 255	
3CH	Tilt	000 - 255	
4CH	Tilt Fine	000 - 255	
5CH	PanTilt Speed	000 - 255	
6CH	Special Function	0-69	NULL
		70-79	Moving Blackout Open
		80-89	Moving Blackout Off
		90-99	Pan Invert Open
		100-109	Tilt Invert Open
		110-119	Pan Tilt Invert Off
		120-139	NULL
		140-149	PanTilt Reset
		150-179	NULL
		180-189	Zoom Reset
		190-199	NULL
		200-209	All Reset
		210-255	NULL
7CH	Red1	000 - 255	
8CH	Red Fine 1	000 - 255	
9CH	Green1	000 - 255	
10CH	Green Fine 1	000 - 255	
11CH	Blue1	000 - 255	
12CH	Blue Fine 1	000 - 255	
13CH	White1	000 - 255	
14CH	White Fine 1	000 - 255	
15CH	Red2	000 - 255	
16CH	Red Fine 2	000 - 255	
17CH	Green2	000 - 255	
18CH	Green Fine 2	000 - 255	
19CH	Blue2	000 - 255	
20CH	Blue Fine 2	000 - 255	
21CH	White2	000 - 255	
22CH	White Fine 2	000 - 255	
23CH	Red3	000 - 255	
24CH	Red Fine 3	000 - 255	
25CH	Green3	000 - 255	
26CH	Green Fine 3	000 - 255	
27CH	Blue3	000 - 255	
28CH	Blue Fine 3	000 - 255	
29CH	White 3	000 - 255	
30CH	White Fine 3	000 - 255	

31CH	CTC	0	NULL
		1-255	2700K-8000K
32CH	Virtual Color Wheel	0	No function (0=default)
		1-3	White 2700 K
		4-6	White 3200 K
		7-9	White 4200 K
		10-12	White 5600 K
		13-15	White 8000 K
		16	Color 1
		17-55	Color 2
		56	Color 3
		57-95	Color 4
		96	Color 5
		97-134	Color 6
		135	Color 7
		136-174	Color 8
		175	Color 9
		176-214	Color 10
		215	Color 11
216-246	Color 12		
247	Color 13		
248-255	NULL		
33CH	Zoom	000 - 255	
34CH	Zoom Fine	000 - 255	
35CH	Shutter	1.	Open
		1.15	
		16 - 131	Flash
		132 - 139	Thunder
		140 - 181	Pulse Close
		182 - 189	Open
		190 - 231	Pulse Open
		232 - 239	Open
240 - 247	Random		
248 - 255	Open		
36CH	Dimmer	000 - 255	
37CH	Dimmer Fine	000 - 255	
38CH	Dynamic	000 - 255	No Effect
		000 - 255	Effect Mode
39	Dynamic Speed	000 - 255	

You must send the product prepaid, in the original box, and with the original packing and accessories. Rasha Professional will not issue call tags.

Call Rasha and request a Return Merchandise Authorization (RMA) number before shipping the product. Be prepared to provide the model number, serial number, and a brief description of the Claim(s) for the return.

Clearly label the package with an RMA number. Rasha will refuse any product returned without an RMA number.

DO NOT write the RMA number directly on the box. Instead, write it on a properly affixed label.

Once you have received the RMA number, include the following information on a piece of paper inside the box:

- Your Name
- Your Address
- Your Phone Number
- The RMA number
- A brief description of the problem(s).

# CONTACT US

RASHA Professional

[www.rashaprofessional.com](http://www.rashaprofessional.com) | [www.rashalight.com](http://www.rashalight.com)

UNITED STATES – Rasha Professional A/S LLC.

General Information

Address: 1800 Rustin Ave Riverside, CA 92507

Technical Support

Email: [support@rashaprofessional.com](mailto:support@rashaprofessional.com)

Voice: +1 (951) 394 8480

+1 (951) 654 3585

Outside the U.S. Contact the dealer of record. Follow their instructions to request support or to return a product. Visit our website for contact details.